

ANNUAL REPORT FISCAL YEAR 2024

BRISTOL AGING & WELLNESS, INC.

In FY 2024, Bristol Elder Services, Inc. moved ahead with a new name, Bristol Aging & Wellness, Inc. (Bristol). We wanted a name that was inclusive of not only the older individuals we serve, but also represented many others such as caregivers and disabled persons. We wanted a name that captured our commitment not only to aging, but also to providing wellness programs that enhance the quality of life. Bristol continues to be dedicated to being a leader in improving the quality of life for older adults, people with disabilities and their families and caregivers.

With a focus on innovative action, Bristol provides and advocates for community-based services that promote independence and dignity. We continue to focus on social isolation and food insecurity by offering programs and services in the community such as providing meals at congregate sites and educational services by our Nutritionist. The agency makes it possible for older adults and their families to access a comprehensive system of health and supportive services. Our staff takes pride in their work and are dedicated to meeting the needs of our consumers.

Be assured that at Bristol Aging & Wellness, Inc. we will continue our commitment and dedication to providing exceptional service to all individuals as we proudly continue to be "One Source" with "Many Services."

Bristol will enter FY 2025 with a strong bottom line and a workforce prepared to undertake new and ongoing projects that will bring efficient, effective programs and ongoing projects to meet the needs of older adults and their families.

Thank you to our Board of Directors, Advisory Council members, and staff for your dedication and commitment to Bristol's mission and goals.

Chaitali (CJ) Patel
Chairperson

Sandra Frechette
Chief Executive Officer

Highlights:

- o Awarded \$33,284.00 Supportive Day Program Expansion grant by the Executive Office of Elder Affairs.
- o COVID-19 vaccination bag project - employees assembled and delivered over 6,000 bags with resources, education and emergency information.
- o Provided respite blocks of services, safety technology and gift cards to family caregivers.
- o Advocated to legislators at the State House to receive funding for programs that assist older adults in the community.
- o Participated in the Caring Force rally promoting fair pay for human service workers.
- o Facilitated additional grants to community partners focusing on home modifications, transportation, safety assessments, behavioral health/health initiatives, technology training and housing.

BOARD OF DIRECTORS

Chaitali Patel, <i>Chairperson</i>	Julie Almond, <i>Vice Chairperson</i>	Laura Mitchell, <i>Treasurer</i>	James DeArruda, <i>Secretary</i>
Wendy Adams	Judith Aubin	Ashley Cartwright	Sandra Christoun
Kimberly Ciociola	Renee Howayeck	Brittany Lynch	Debra Maltais
Jennifer Millerick	Kathleen Strozyk	Claire Sullivan	Kerry Zeida

ADVISORY COUNCIL

Regina Bankes, <i>Chairperson</i>	Beverly Bisch, <i>Vice Chairperson</i>	Michelle Poirier, <i>Secretary</i>
Victoria Greco	Sherilyn Benedetti	Representative Carole Fiola
	Tobias Cowans	

AWARDS

Bristol Aging & Wellness recognizes employee contributions through both the Employee of the Year and Years of Service awards.

Employee of the Year

Winner

Jane Estrela

Nominees

Allyson Martinho Ashley Simonds Danielle Cordeiro
 Jessica Schneider Karissa DiMarco Kiana Cabral
 Patrick Cullen

Jane Estrela is Bristol's Employee of the Year. Jane is known for always going above and beyond for the Nursing Department and ensuring the department operates smoothly.

Years of Service Awards

10 Years

Lynne Alexander
 Kerrie Braley
 Jamie Cowen
 Alesia Hooper

15 Years

Cristina Fragata
 Jeanna DaCosta

20 Years

Lisa Valois

25 Years

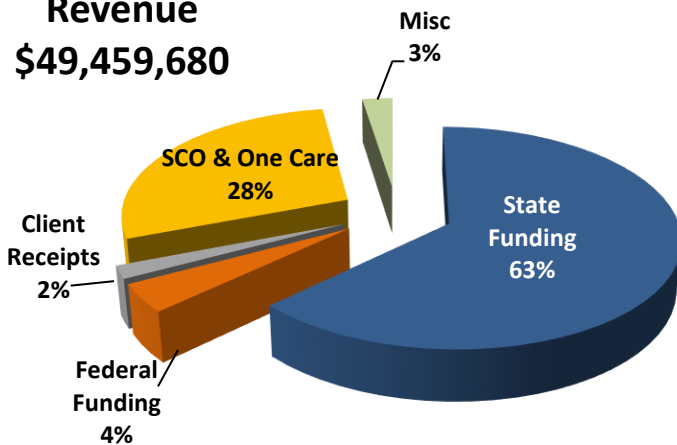
Elizabeth Ponte
 Kristy Canastra
 Lori Borges
 Beth Calvin
 Diane Thomas

30 Years

Karen Ditson-Lambert

FINANCIAL REPORT

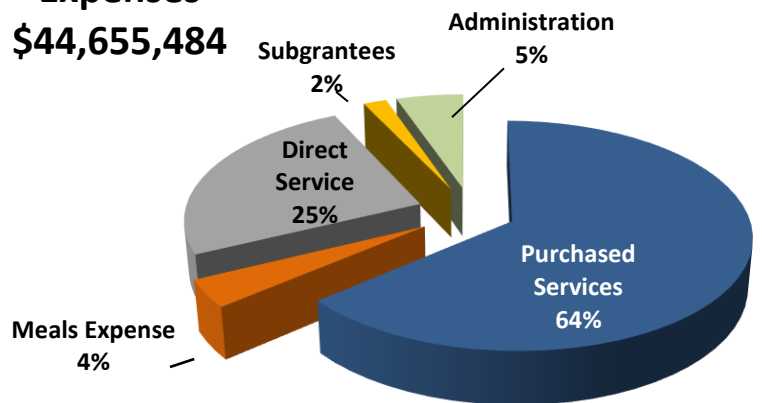
Revenue \$49,459,680



Federal Fiscal Year 2024 Revenue

State Funding	\$31,178,730
Federal Funding	\$2,058,957
Client Receipts	\$944,405
SCO & One Care	\$14,052,537
Miscellaneous	\$1,225,051
Total	\$49,459,680

Expenses \$44,655,484



Federal Fiscal Year 2024 Expenses

Purchased Services	\$28,506,361
Meals Expense	\$1,751,350
Direct Service	\$11,225,844
Subgrantees	\$815,656
Administration	\$2,356,273
Total	\$44,655,484